

United States Postal Service®

INDUSTRY ALERT

March 21, 2024

Organization Realignments

Effective immediately, a new organization has been created, Infrastructure and Operations Support, which will be led by Ron Jarriel, who will serve as the Senior Vice President.

The newly formed Infrastructure and Operations support team will focus on the execution of the USPS network transformation initiatives as outlined in the Delivering for America 10-Year Plan. Close cross-functional coordination in support of our infrastructure to drive operational improvements is core to our ability to successfully execute the new network design comprised of the regional processing and distribution centers, the local processing centers, the sorting and delivery centers, and our integrated logistics infrastructure.

The below functions will report into this new organization and will be led by the following individuals:

- Facilities - Ben Kuo, Vice President
- Fleet Management - Justin Glass, Director
- Next Generation Delivery Vehicle Program - Victoria Stephen, Director
- Facilities and Fleet Acquisition Portfolio - Martin Petrey, Senior Director
- Service Quality Assurance - Greg White, Executive Director
- Product Acceptance and Support - Randy Workman, Senior Director

With these reporting relationship changes, the new Service Quality Assurance team (formerly Strategic Initiatives), under Greg White's leadership, will focus on assessing the health of our operations against quality standards as we strive for organizational excellence. This group will troubleshoot and address systemic issues in our network and across the Postal footprint.

The Product Acceptance and Support team, led by Randy Workman, will leverage its reach as it partners with the Service Quality Assurance team to assess and address local operational issues.

##

*Please visit us on the USPS [Industry Outreach/USPS Corporate Affairs](#) website.
Thank you for your support of the United States Postal Service.
Industry Engagement & Outreach/USPS Corporate Affairs*

*To subscribe or unsubscribe to Industry Alerts, please hit reply and send us your request. Or mail your request to:
Attn: Industry Engagement & Outreach
475 L'Enfant Plaza SW, RM 4411
Washington DC 20260*

Privacy Notice: For information regarding our privacy policies, visit www.usps.com/privacypolicy